

**Summer Position-Community Resource Specialist**  
**This position is on-call/relief (casual)**  
**Pay Rate: \$22.39**

From Canada's big cities to its remote land, waters, and rural communities, Tides Canada provides uncommon solutions for the common good.

Our mission is to help Canadians secure a healthy environment in ways that promote social equity and economic prosperity. To tackle the complex social and environmental problems that we face in Canada today, Tides Canada provides strategy, expertise, and tools to ensure change-makers can get from vision to impact. East Scarborough Storefront (The Storefront) is a project on Tides Canada's Shared Platform.

The Storefront uses an innovative Connected Community Approach to improve the wellbeing of people in the inner-suburban community of Kingston Galloway Orton Park (KGO). The Storefront is a Community Backbone Organization; as such we facilitate collaboration, build community and support people to learn and create together, to live healthy lives, to find meaningful work, to play and thrive.

**Position Overview**

Supporting community members to access the supports and services they are looking for and assisting our service delivery partners with logistical support to their programming needs.

This position requires a commitment to understanding the complex issues and challenges people face who live in inner-suburban communities, an empathic approach to working with people and a dedication to working within a multi-team environment.

**Key Responsibilities include:**

Resource Centre Stewardship:

- Ensure that the Storefront service hub environment is welcoming to community members and partner organizations
- Ensure that partner organizations have the information they need to provide their services effectively while at The Storefront

Supporting Community members:

- Assist community members in locating and utilizing community resources
- Respond effectively to community members utilizing active listening skills, solution-based approach techniques and crisis intervention techniques appropriately

Community Outreach

- Promote opportunities, programs and services available to KGO residents through a variety of approaches including conducting presentations, displays and participation in community events
- Liaise and network with community agencies, leaders, and members of the public

## Requirements

### Age

- Applicants must be between the ages of 15 and 30 years

### Canadian Status

- be a Canadian citizen, permanent resident, or person to whom refugee protection has been conferred under the Immigration and Refugee Protection Act for the duration of the employment

### Employment Status

- have a valid Social Insurance Number at the start of employment and be legally entitled to work in Canada in accordance with relevant provincial or territorial legislation and regulations.

### Education

- A minimum of 1 year in postsecondary for a relevant discipline required

### Approach:

- A personal commitment to The Storefront's aims and objectives and an understanding of or willingness to learn about the way The Storefront engages in the community (the Connected Community Approach)
- A welcoming, respectful and enthusiastic approach to working with people
- An ability to understand situations from the perspective of others (use of perspective empathy)
- A thorough understanding of working in community, and a demonstrated ability to apply an empathetic and holistic approach to working with people

### Skills:

- An empathetic approach to working with individuals from diverse backgrounds and experiences
- Ability to analyse situations using critical thinking
- Sound research skills - ability to search for and find information quickly
- Effective communication skills - Uses active listening
- Teamwork skills - Understanding the importance of working within a team
- Adept in using computers

### Other:

- An additional language is an asset
- Graphic design skills
- Ability to compile and organize data

## How to Apply

Please send resume and cover letter to Shane Beharry at [hire@thestorefront.org](mailto:hire@thestorefront.org)

Please include "**Summer Job - Storefront**" in subject line

**Application Deadline:** Monday April 22 by 5:00pm.

Selected candidates will be contacted to attend an interview

For more information about The Storefront and Tides Canada, please visit:

[www.thestorefront.org](http://www.thestorefront.org)

<http://tidescanada.org/approach/shared-platform/>

*As The Storefront is on Tides Canada's Shared Platform, the selected candidate will be an employee of Tides Canada. Tides Canada is strongly committed to creating a diverse workplace environment and we welcome and encourage applications from the communities we serve. We are proud to be an equal opportunity employer. Tides Canada will provide accommodation during all steps of the hiring process, upon request, to applicants with disabilities. Please advise us if you need any accommodation.*

*Our sincere appreciation to all those expressing interest in the position, however, only those applicants invited for an interview will be contacted. Thank you for your interest!*

*No phone calls or recruiters please*